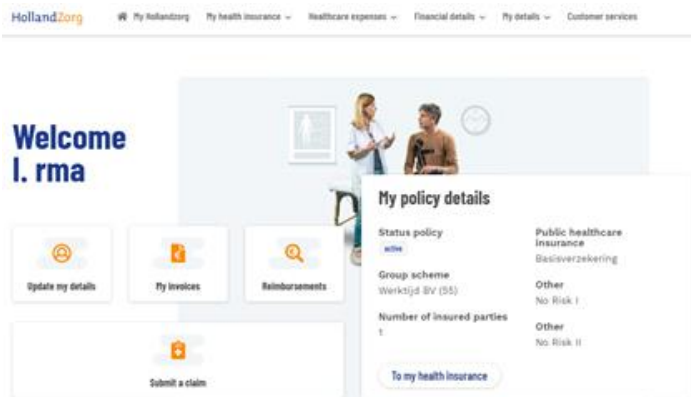


Welcome to HollandZorg!

You are insured with HollandZorg, *the* specialist in healthcare insurance for temporary migrant workers.

All documents in 'My HollandZorg'

You have an immediate insight into your Flexpolis healthcare insurance via your personal online environment, 'My HollandZorg'.



In My HollandZorg, you will find information and documents about your healthcare insurance.

Also you can find your digital European Health Insurance Card (EHIC) here.

Make a printscreen and save the EHIC directly on your phone. We no longer automatically provide a physical pass. Information about this can be found on hollandzorg.com/digital-ehic.

What do you need to login to My HollandZorg?

- ✓ Your relation number. Your relation number is quoted in the policy schedule which you will receive via your employer. Your relation number is also in an e-mail that some of you receive. You will only receive this email if we have registered your email address.
- ✓ Your mobile phone.
- ✓ Your service citizen number (BSN).

Simply log in to My HollandZorg

1. Go to: hollandzorg.com/my.
2. Click on the button: 'First Registration'. You need to register once.
3. Follow the steps to register.
4. Click on the button: 'Login', also on hollandzorg.com/my.
5. Enter your e-mail address and password.
6. Enter the E-Code which you will receive in a text message on your phone.
7. The next time you want to log in to My HollandZorg you no longer need to register; you start right away at step 4.

All your important documents in My HollandZorg

Information and documents about your healthcare insurance	Where to find on Hollandzorg.com/my
Your Details Check them and complete any missing details such as your telephone number, e-mail address and IBAN.	> My details
Your policy schedule This is your proof of insurance. You can download the policy schedule and save it on your computer.	> My health insurance > Download policy
Your digital European Health Insurance Card (EHIC) Make a printscreen and save the EHIC directly on your phone. You need the EHIC for medically necessary care outside the Netherlands and outside your country of residence. In such cases, you should also always call the HollandZorg Emergency Centre on +31 (570) 687 112. In the Netherlands, you do not need the health insurance card to see your GP or physician. They need to see your proof of ID and your citizen service number (BSN).	> My health insurance > My health insurance card
Your S1 form You can download this after your employer has applied for one on your behalf. With this form, you declare to a healthcare insurer in your country of residence that you have Dutch healthcare insurance.	> My messages
Your Claim Sometimes, your GP or physician gives you an invoice. You can simply claim this via My HollandZorg, provided we have your IBAN on record. We will notify you of the reimbursement by means of a message in My HollandZorg.	> Home > Submit claim
Your 'deregistration letter' The moment you cancel your healthcare insurance, we will confirm this in a letter.	> My messages

Information about your healthcare insurance can also be found on [hollandzorg.com/flex-insurance](#)